	Arriving - all PRMs					
	Standard (time assistance available at gate or aircraft side from arrival on chocks )	Target	December	January	February	March
	Numbers of PRMs		3177	2740	2445	3403
Pre-booked	5 mins		92.38%	97.09%	96.33%	92.95%
	10 mins	80%	96.46%	98.72%	97.98%	96.83%
	20 mins	90%	99.30%	99.94%	100.00%	99.73%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%
	45 mins		100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%
Non pre- booked	Numbers of PRMs		442	410	373	453
	25 mins	80%	99.09%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%
	75 mins		100.00%	100.00%	100.00%	100.00%