

PRM Standards Data NOVEMBER 2025-MARCH 2026

Arriving - ALL PRM's

	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	November	December	January	February	March
	Numbers of PRMs		3862	4031	3115	3102	3983
Pre-booked	% no shows		3.52	3.94%	3.98%	7.49%	5.59%
	5 mins	80%	93.16%	94.66%	95.42%	96.24%	93.88%
	10 mins	90%	96.64%	98.89%	98.64%	98.97%	97.74%
	20 mins	100%	99.57%	100.00%	100.00%	100.00%	99.75%
	30 mins		100.00%	100.00%	100.00%	100.00%	99.91%
	45 mins		100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins		100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	Numbers of PRMs		491	559	451	407	546
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%
	60 mins						
	75 mins						

Departing - ALL PRM's

	Standard (waiting time once PRM made themselves known)	Target	November	December	January	February	March
Pre-booked	Numbers of PRMs		2319	2667	1906	1973	2530
	10 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	Numbers of PRMs		461	524	389	418	479
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%